

L'OREAL PROFESSIONNEL INDIAN HAIRDRESSING AWARDS

Please read the detailed ***Terms and Conditions** before participating in the contest as titled above ("**Contest/Offer**"). Participation in the contest shall be deemed to be acceptance of all the terms and conditions without any protest or demure. If you do not agree to be bound or cannot comply with any of the Terms and Conditions, please do not continue to submit any information or participate in the Contest.

***TERMS & CONDITIONS**

For [L'Oreal Professionnel Indian Hairdressing Awards] for the hair dressers & salon partners of [L'Oreal Professionnel]

This Contest/ Offer is brought to you by L'Oreal India Private Limited

1. **PARTICIPANT** - This Contest/ Offer is meant for Indian nationals residing in India only at the time of purchase as well as gratification, except in the state(s) where it is banned or stated to be illegal by any state government. Minimum age to participate in this Contest/ Offer is 18 (Eighteen) years. This Contest/ Offer is open only to the Original purchaser (the name mentioned in the cash memo) who purchased during the Contest/ Offer period in India only from the Authorized Distributors and retailers of the L'Oreal in India, and shall not be extended to the employees and associates (including their dependents) of L'Oréal, advertising and promotional agencies of this Contest/ Offer and L'Oreal Auditors along with their associate and all dependents.
2. To participate in "Contest/ Offer", Participant will be required to:

The following are the steps to participate in IHA

- a) Login or Sign up for IHA 2021
 - b) Select an award category for participation
 - c) Click and upload images of your model according to the required specifications
 - d) Confirm and submit your entry
 - e) Proceed with the payment
3. The winner will be announced on the IHA Grand Finale Event in Mumbai latest on or before **15th December, 2021**, which may be extended at the discretion of L'Oreal.
 4. This Contest/ Offer is valid from 10th November, 2021 till 15th December, 2021 ("**Subject to change due to unforeseen events**").
 5. **REWARDS** – Please see the same on www.iha2021.lorealprofessionnel.in
 6. This Contest/ Offer and Rewards are subject to all taxes, duties, levies as applicable from time to time under existing laws and regulations of the country.
 7. Participation in Contest/ Offer and acceptance of the Rewards constitutes permission to L'Oreal to use the Winner's name, relevant details and/or photographs for purposes of publicity, advertising and/or trade without further compensation or notice. L'Oreal reserves the right to use the winners' names and Contest/Offer entries for promotion and post-coverage of The Contest/ Offer on L'Oreal's social media platforms and other platforms.
 8. The participation in the Contest/ Offer is purely voluntary and the same shall be construed as an acceptance of the terms and conditions stipulated herein. L'Oreal reserves the right to substitute the Rewards offered at any point of time. Such rewards will be of equal or greater value. L'Oreal shall not be responsible for any loss, injury or any other liability arising

- out of participation in the Contest/Offer. There are no cash alternatives for the rewards and they cannot be exchanged for cash at any point nor transferred to someone else. L'Oreal will not be responsible for wrong contact details provided by the winners or for the failure of the communication links. The Winners are not permitted to participate in any subsequent publicity related to Contest/Offer except organized by L'Oreal. This Contest/ Offer cannot be clubbed with any of other offer going on at that time.
9. L'Oreal reserves the right to extend, cancel, discontinue, withdraw, change, alter or modify the terms and conditions of the Contest/ Offer, at its sole discretion, without any notice at any time during the validity of the Contest/ Offer. No correspondence will be shared in this regard. L'Oreal shall not be responsible for any loss or damage, if it has to discontinue or cancel this Contest/ Offer in compliance with any law, ruling, order, regulation, requirement or instruction of any Central/State Government, or for any other unavoidable reason beyond their control. Participants shall be informed of such discontinuance/cancellation as soon as possible.
 10. If called upon, the consumer will have to submit valid Identity and address Proof (PAN Card / Voter Card / Ration Card / Passport / Driving License, etc.) to L'Oreal.
 11. If you return a product purchased using a promotional offer your participation in the contest shall be deemed withdrawn. All decisions with respect to this Contest/ Offer, will be at the sole discretion of L'Oréal and the same will be final and binding on a non-offer able basis. The Participant shall have no recourse to Loreal and/or its media / channel partners in this respect.
 12. L'Oreal, its partner/ channel / media partners shall not be liable to pay for any additional cost of travel, stay, food and beverages or any other expenses incurred by the winner in regard to the Contest/ Offer and redemption of the reward, & the same shall have to be borne by the respective winner only.
 13. L'Oreal shall neither indemnify nor shall be held responsible for any insurance, injury (including fatal), loss (temporary or permanent), damage (direct or incidental), disruption, theft to person or whatsoever including but not limited to deficiency in service or quality.
 14. Subscribers who have opted for DND (Do Not Disturb) facility with their respective service providers may not be able to receive sms/ emails/calls. L'Oreal would not be liable or held responsible for any lack or lapse in any communication on account of failure or delay by any of the Internet, Telecom, SMS and E-mails service provider including spam email. L'Oreal shall not be responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof. L'Oreal shall not be liable or held responsible for quality of service or any service discrepancy.
 15. In consideration of L'OREAL allowing the Participant/s to take part in the Contest/ Offer, to the maximum extent permitted by law, the Participant/s waive and release each and every right or claim, all actions, causes of actions (present or future) each of them has or may have against L'OREAL, its respective agents, directors, officers, business associates, group companies, sponsors, employees, or representatives for all and any injuries, accidents, or mishaps (whether known or unknown) or (whether anticipated or unanticipated) arising out of the Contest/ Offer or related to the Contest/ Offer or the Rewards of the Contest/ Offer.
 16. Employees / Distributor / Dealer / Retailers of L'Oreal & the participating companies are not eligible to use this voucher and/or participate in the Contest.

17. The Contest/ Offer is subject to force majeure conditions. All warranties of any kind whatsoever, whether expressed or implied, are hereby expressly disclaimed by L'Oreal (India) including, but not limited to, meeting of the participants' requirements or aspirations, timeliness, security, un-interruptedness, error-free, the results or reliability of the Contest/ Offer, or the delivery, quality, quantity, merchantability, fitness for use or non-infringement in respect of any goods, services, emoluments, benefits or awards acquired or obtained through the Contest/ Offer.
18. Pictorial description of the products as shown in the point of sale materials and in the advertisement/banner are for reference purposes only and L'Oreal is under no obligation to provide the same class of goods as depicted herein and in other point of sale material. STOCKS without this offer are also available.
19. To the extent legally permitted, L'Oreal excludes all conditions, warranties, guarantees and similar, whether express or implied, as to the condition, suitability, quality, fitness or safety of any goods or services or Rewards provided by us (Warranties), other than those implied by statute which may not be legally excluded. Any liability we may have to you under Warranties implied by statute which cannot be excluded is limited, where expressly permitted by statute, to supplying, or paying the cost of supplying, the goods or services again or repairing, or paying the costs of repairing, the goods, at our option.

20. Data Privacy

L'Oreal respects the data privacy mandate and does not collect any personal data until required for the limited purposes of this Contest/ Offer and future marketing communications. The data collated under this Contest/ Offer, if any or willingly shared by Customer shall be used in strict confidence by L'Oréal and it will not be passed to any third party for any commercial reasons. The Participant may choose to object to his/ her data being processed. To exercise this right, the Participant is required to submit a request at the email id provided above.

21. INTELLECTUAL PROPERTY

(i) All right, title and interest, including but not limited to the Intellectual Property Rights, in the promotional material(s) and in any and all responses received shall vest solely and exclusively with L'OREAL at all times. L'OREAL or any person or entity permitted by L'OREAL in this regard shall be entitled to use the responses received or any information in connection with the entry in any media for future promotional, marketing, publicity and any other purpose, without any permission and or payment to the Participant.

(ii) All material submitted in connection with the Contest/ Offer (whether written, audio, electronic or visual form, or a combination of those) or any photographs, video and/or film footage and/or audio recording taken of Participants are assigned to L'OREAL upon submission and become the property of L'OREAL exclusively. L'OREAL may use the material in any medium in any reasonable manner it sees fit. Copyright in any such material remains the sole property of L'OREAL.

22. L'Oreal assumes no liability or responsibility for:-

- a) Any errors, omissions or inaccuracies of content or submissions,
- b) Personal injury or property damage of any nature resulting from your access to, your exposure to or your participation in the contest.
- c) Any unauthorized access to or use of our secure servers and/or any and all personal information and/or financial information that may be contained therein.
- d) Any deletion of data or interruption or discontinuance of transmission to or from or through the Contest
- e) For any loss of data due to server issues and other technical faults that may come up during the Contest Period.

23. Any dispute arising out of or in connection with this Contest/ Offer shall be subject to the exclusive jurisdiction of the courts or forums in Mumbai only. The existence of dispute, if any, shall not constitute a claim against L'Oréal.
24. If a participant commits any misconduct, fraud, cheating, and misappropriation or any act lacking in good faith, L'Oréal reserves the right to disqualify such participant.
25. If a Participant is dissatisfied with the Contest/ Offer or the Contest/ Offer rules and/or any content or any requirements of the Contest/ Offer form, the materials available related thereto, or with these terms and conditions, his/her sole and exclusive remedy is to not participate in the Contest/ Offer.
26. These terms and conditions shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the offer. The terms and conditions can be altered if need by L'Oréal.